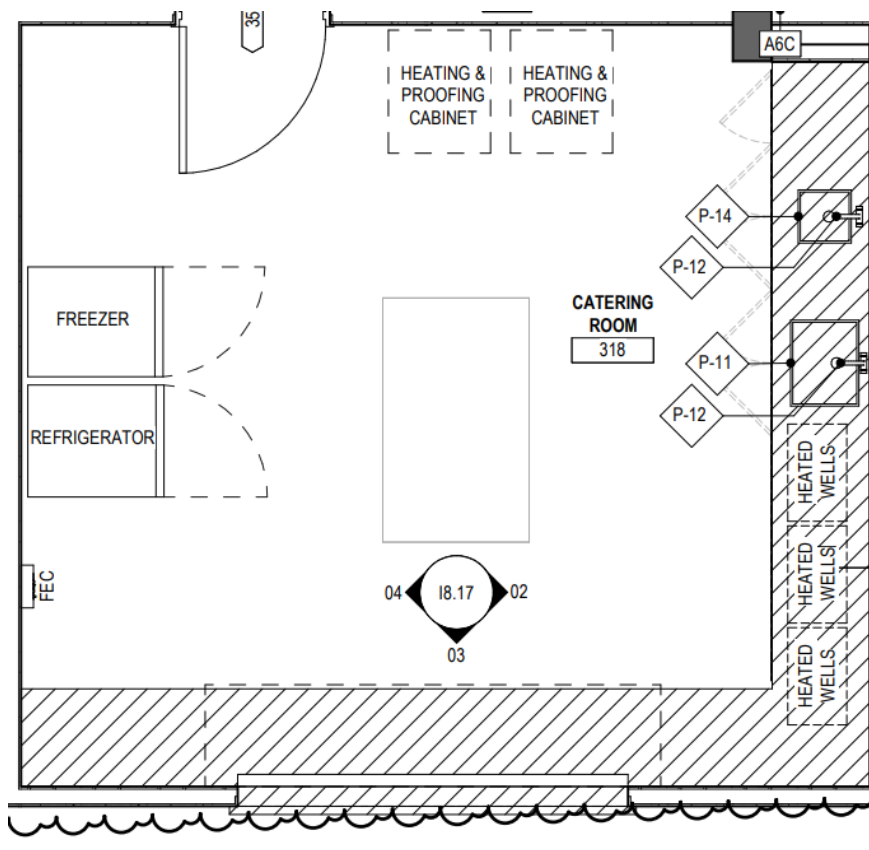


Catering RFP Requirements

Discover is in search of a catering partner to offer meal service at our Chicago Customer Care Center, located in Chatham. Meal service will be offered out of a dedicated space at our location, serving 500 daily beginning March 2022, with future plans expanding to nearly 1,000 daily.

Key Highlights:

- Serving hours M-F from 10:30a-1p and 5p-7:30p (assume population split evenly)
- Desired menu items typically mirror neighborhood restaurants / fast-casual, including tacos, beef and sub sandwiches, chicken, fried seafood
- Space equipped with re-thermalizer, fridge, freezer, heated wells (3), heating/proofing cabinet (2) and crescor (1)
- All food prep to be completed at catering partners location, and served/sold by caterer at Discover Customer Care Center
- **Preliminary Layout**



Out of Scope:

- Individual condiments including ketchup, mustard, mayonnaise, salt, pepper, etc.
- Plasticware including knives, forks & spoons
- Beverage service